



December 23, 2025

Dear Residents and Families,

I hope this message finds you well. As we enter the winter season, we are noticing an increase in influenza cases within our community. Considering this, we want to take proactive steps to ensure the health and safety of our residents.

We strongly recommend that all residents and visitors wear masks while inside our facility, particularly in common areas. Masks are a simple yet effective way to help reduce the spread of respiratory illnesses, including influenza. This small act can significantly contribute to the well-being of everyone in our community.

We understand that wearing a mask may be inconvenient for some, but it is a vital measure to protect our most vulnerable residents, many of whom have underlying health conditions. We appreciate your cooperation and understanding as we work together to maintain a safe environment for all.

If you have any questions or concerns, please do not hesitate to reach out. Thank you for your continued support in keeping our community healthy.

Merry Christmas and Happy New Year,

Debbie Gleason,

A handwritten signature in black ink that reads "Debbie Gleason".

General Manager

Riverview Heights Retirement Residence